



PEPPERTREE UPDATE –MARCH 2020

The board wishes to thank all the owners who sent in their proxies voting in the last election. The incumbents, Doug Talbert , Steve Fogg and Renee Lenz (who is finishing up Bob Clyburn’s term) were reelected each receiving 99 % of the votes cast by the owners. Money saving measures implemented last year have rewarded the homeowners with a growing reserve account which can be utilized for upcoming major projects. The maintenance van is 23 years old and will need to be upgraded in the near future.

Our maintenance crew has been busy over the winter seeing that the resort is in top shape for our coming season. Units are being painted from top to bottom; several old HVAC units are being replaced. The buckled blacktop in front of building 22 and 23 is being addressed and the railroad tie planter that had contained a gum tree stump has been removed. It will be a much safer parking area now that the damaged blacktop is gone. The ugly storage shed next to the office has been clad in metal roofing matching our other buildings and is serviceable for another 20 years. Discarded building supplies and pallets around the building have also been cleaned up giving the area a much needed uplift.

Before



After



Our two benches on the office porch have also been refinished and small plaques remembering Marcia Mehaffey and Caroline Greene were attached. New doors and a modern lock system are being looked into. At the moment, the old ones seem to be working but it is only a matter of time.

One of the first places guests tend to visit upon their arrival is the office bathroom. We have freshened it up over the winter replacing the 32 year old fixtures as well as the vanity and have given the walls a new coat of paint.

Steve Fogg, President

REMINDERS

Much has improved at Peppertree over this past year from where we were and I just wanted to thank our great staff for doing a lot of work to improve our facilities, both inside and outside. I also want to remind our owners of the following: (1) there is a limit of six (6) persons for each unit; (2) each unit is a non-smoking unit all of the time; (3) please do not feed the cats or any animals that are around our facilities; (4) no pets at any time except for documented service animals (note: passing a pet off as a service animal is a disservice to the legitimate service animals); (5) upon arrival, you will be given an extra key which should be kept in your vehicle for emergency entry in case of a lost key; (6) if something breaks or is missing, please advise the office so item can be replaced. We still have a lot to do but with each owner's involvement, this year will be even better. **Dan West, 1st Vice-President**

RESORT STATUS UPDATE

At the time of this writing we are open for business as usual while implementing a number of safety measures for both our staff and our guests. The office is open for the first part of the day for supplies with limited access to our guests. We are trying to keep personal contact to a minimum and everyone healthy. Paper supplies are scarce and no word when that will change. We are asking guests to conserve as much as possible and bring some for their own use if possible.

RCI and Interval have relaxed their cancelation policy and we have done the same for our renters. If an owner would like to bank their week internally with us and use it later within a year the fee will be waived for weeks occurring in the next 30 days. Fees will apply only if you use the week in a higher demand timeframe.

I would also like to commend our staff: Laura, Rico, Dawson and our weekend housekeepers for their dedication during these uncertain and stressful times.

Rachel Muntun office manager