



Peppertree Maggie Valley Summer 2023 Newsletter

A Message from the President

To update all owners, Steve Fogg and Renee Lenz resigned from the Board of Directors for personal reasons. Both brought passion in guiding our resort. Steve was instrumental in the transition from outside management to owner control management, which is more responsive to the resort's needs. The transition from outside to inside management was difficult and Steve worked to ensure success. We, as board members and as owners, want to thank both for their years of service and wish them well.

Considering these vacancies, two owners have volunteered to fill the board vacancies until the November elections: Doug Talbert, a former board vice-president, and Pete Santora, a former board president. Many of you know both as they are long-time owners. With new board members in place, an election was conducted with the following results:

Dan West—President

Bill Davis—Vice-President, Resort Liaison Maggie Valley Country Club

Doug Talbert—Vice-President

Pete Santora—Secretary, Policies and By-Laws Coordinator

Lee Allen—Treasurer, Resort Facility Engineering and Grounds

This new board brings with it a wealth of experience and knowledge that can only improve our resort as there are always projects to be identified and completed. Some of these will be discussed later in this newsletter. Our goal is to continuously improve our resort and to make Peppertree Maggie Valley a property in-demand and a destination of choice, providing owners with the personal attention they deserve.

Effective, July 1, 2023, Rachel Rose, our General Manager, has also assumed the responsibilities of the resort's Broker-in-Charge and will assist with any of your sales inquiries or purchases. All rentals will be processed by our office staff and all sales will be handled by Rachel.

The resort has begun to work with a local web designer to improve and maintain our website with updated links such as tabs for our resort information, Maggie Valley Country Club and golf information, fee information and newsletters. An improved website will allow us to provide better and much more current information to owners as it relates to our resort, our area and the club, allowing each owner to review what is happening during their week prior to their arrival.

Our staff is working hard to make improvements to our resort, and we hope you can see these improvements during your stay. When you see a staff member, please thank them and tell them that improvements have been noticed.

Merely for information, as with other resorts, we are planning to request a credit card imprint at check-in from everyone. How this would be implemented is still in the discussion phase for now.

Dan West

Vice-President's Report (Club Liaison)

As a reminder for all golfers requesting tee times at the Maggie Valley Club, you may call 60 days out to request a tee time. When requesting a tee time, let the Club know that you are with Peppertree Resort and their desk should be able to assist you with your tee time. We understand this has been a concern in the past, especially with a morning tee time due to group and tournament play reservations. If there are any problems, please let our office know so we can review.

In the future, we hope to have a new section Birdies Corner Presented by Peppertree. This will be for Peppertree Resort guests about all of the upcoming events and scores going on at the Maggie Valley Golf Course. With this in mind, we would like to give TANYA DAVIS a big birdie fly-bye for making an eagle on hole #4 in March. If you have any exciting stories or scores, feel free to send them to me at Peppertree or advise Rachel so we can include that information in our next newsletter.

For specific information on Club activities and hours, please visit maggievalleyclub.com. July, August and September Club calendars are included.

Until our next tee off, have a great round.

Bill Davis

JULY

Golf Shop & Tennis Courts | 7:00 AM - 6:00 PM
Driving Range | 8:00 AM - 6:00 PM
 Closed Tuesday 8:00 AM-12:00 PM
Pool & Hot Tub | 8:00 AM - 8:00 PM Daily
Fitness Facility | 6:00 AM - 9:00 PM Daily

PIN HIGH BAR & GRILLE
 Sunday - Wednesday | 11:00am - 5:00pm
 Bar open until 6:00pm
 Thursday - Saturday | 11:00am - 8:00pm
 Dinner Menu begins at 5:00pm
Pilates | Monday - Thursday Classes in the Activities Room at MVC

SUN	MON	TUE	WED	THU	FRI	SAT
						1 The Family Grill
2	3	4 Independence Day Burger Bar on Veranda	5	6	7	8
9	10	11	12	13 Blue Ridge Ladies Tour	14 Mac Meeting	15 Club Championship
16 Club Championship	17	18	19	20 9 & Dine	21 Cabana Demo Day	22
23	24 WGA Girls Night Out	25	26	27 TAP TAKEOVER	28	29 Prime Rib Special Night
30	31					

AUGUST

Golf Shop & Tennis Courts | 7:00 AM - 6:00 PM
Driving Range | 8:00 AM - 6:00 PM
 Closed Tuesday 8:00 AM-12:00 PM
Pool & Hot Tub | 8:00 AM - 8:00 PM Daily
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SUN	MON	TUE	WED	THU	FRI	SAT
		1	2	3 Member Guest Cocktails & Dinner	4 Member Guest	5 Member Guest Awards Dinner
6	7	8 Salvation Army Tour	9	10 Elk Lodge Tour	11 MAC Meeting	12
13 Elk Lodge Tour	14	15 WGA Championship	16	17 WGA Championship	18 9 & Dine	19
20	21	22	23	24	25	26 Prime Rib Special Night
27	28	29	30	31 TOP TAKEOVER / WGA - WGA 4-Parson Challenge		

SEPTEMBER

Golf Shop & Tennis Courts | 7:00 AM - 6:00 PM
Driving Range | 8:00 AM - 6:00 PM
 Closed Tuesday 8:00 AM-12:00 PM
Pool & Hot Tub | 8:00 AM - 8:00 PM Daily
Fitness Facility | 6:00 AM - 9:00 PM Daily

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 Sunday - Wednesday | 11:00am - 5:00pm
 Bar open until 6:00pm
 Thursday - Saturday | 11:00am - 8:00pm
 Dinner Menu begins at 5:00pm
Pilates | Monday - Thursday Classes in the Activities Room at MVC

SUN	MON	TUE	WED	THU	FRI	SAT
					1	2
3	4	5 Fall Certification	6 Fall Certification	7 Fall Certification	8	9
10	11	12	13	14 MAC Meeting	15	16
17	18	19	20	21 9 & Dine	22 Harrah's Cherokee Tournament	23 Harrah's Cherokee Tournament
24	25 WGA Awards	26	27	28	29	30 Prime Rib Special Night

Secretary's Report:

I have just returned home from my first Board of Directors meeting as secretary; a meeting that I found very productive and in the best interest for our resort. I was assigned the task of leading the efforts to update the Policies by which our resort operates and the By-Laws which govern our resort. It is important to understand that our owners vote on and allow changes to the By-Laws governing document. These laws are voted on during our annual meeting through in-person vote or proxy vote. Please consider changes and understand the BOD is recommending the changes. The BOD is in the process of updating and giving the resort a new facelift and is very optimistic about our future. More information will be provided prior to our Annual Meeting.

Pete Santora

Treasurer's and Facilities Report:

This past quarter has been a very exciting and challenging time for Peppertree MV. During this time, we have completely renovated the landscaping which included the repair/replacement of failing retaining walls between buildings 8 & 9, purchased a much-needed maintenance vehicle, purchased an additional UTV for our housekeeping staff, pressure washed all our buildings and replaced all gutters. The retaining walls between buildings 10 & 11 are scheduled for replacement in early August as part of an underground drainpipe repair. After all these much-needed improvements, I'm very pleased to say the resort is very financially stable and looking forward to our future.

Lee Allen



GENERAL MANAGER REPORT

With the recent retirement of Steve Fogg, I am thrilled to introduce myself as the Resort Broker as well as the General Manager of our beloved timeshare resort, Peppertree.

It is with great excitement that I step into this role, ready to bring my passion for hospitality and leadership to create unforgettable experiences for our valued owners and guests. Working closely with our esteemed Board of Directors is a prospect that fills me with enthusiasm, as their collective expertise will guide us towards even greater success. Together, we will ensure that Peppertree continues to be a haven of relaxation, adventure, and cherished memories for all who visit.

Rachel Rose

Reminders

OWNER RESPONSIBILITIES

As owners, we each have responsibilities both to our resort and to our other owners. Listed below are a few as determined by your Board of Directors:

1. Ensure that your contact information is current (address, telephone and cell phone numbers, email address, etc.). Whenever a change occurs to your contact information (mail/email address, landline/cell phone numbers, etc.), the resort needs to be kept informed so you can be kept informed.
2. Ensure that your maintenance fee is paid by the due date each year as this impacts our operations, our budget and the ability to improve our resort.
3. Ensure that your executor/trustee notifies the resort of the deed status (being returned without penalty or inherited).
4. If your personal situation changes or if your deed is unused, contact resort for options.

All of the above information is confidential and can be emailed to info@peppertreemv.com or mailed to:

Peppertree Maggie Valley
ATTN: Owner Update
265 Moody Farm Road
Maggie Valley, NC 28751
828-926-3761

We need everyone's help with these priorities so we can improve our investment. If you have any questions, do not hesitate to contact our resort.

HOUSEKEEPING ASSISTANCE

Our great housekeeping staff does a tremendous job in turning over our units on Saturdays and Sundays from check-outs to check-ins. There is only a limited amount of time for this change-over to occur to prevent delays in the unit being available on time for the check-in process. To assist in this, anything an owner can accomplish, such as cleaning spills or returning furniture items back to their original places would be helpful. Placing dirty dishes in the dishwasher and starting, placing sheets and towels in guest bathroom and cleaning as you go by removing trash and recycling have been a long-time requirement. Many of our owners have been doing this for years and we thank each one of you.

MAINTENANCE ASSISTANCE

Merely for information, please do not place the following items in the kitchen sink disposal unit: chicken bones, potato peels, egg shells or coffee grounds as these items tend to plug our pipes and cause a back-up at the most inopportune time. These items should be placed in the garbage. Also, as a reminder, only toilet paper should be flushed. Examples not to be flushed are diapers, hygiene products, paper towels, wash cloths.

Peppertree Maggie Valley Annual Meeting

The 2023 Annual Meeting of the Peppertree Maggie Valley Owners Association will be held in the Trillium Room of the Maggie Valley Country Club on November 11, 2023, at 1:00pm. The business will include review of the budget, officer reports, discussions about items of interest to owners, completed projects and upgrades, planned upgrades and election of directors. You are encouraged to attend the meeting or, if not, join us on Zoom. More information on all of this will be coming shortly in the Fall Newsletter.

